

June 18, 2024

Immigration CoE Service Delivery Onboarding Curriculum

Certificate

This document certifies that **Jelena Todorovic** has completed the training "Immigration Center of Excellence (CoE) Service Delivery Onboarding Curriculum (Abridged)"

Course summary: Onboarding training for our Immigration Center of Excellence teams that provides essential understanding on data privacy, our clients, the utilization of key systems like ImmiSMART and Immigo Next, and effective cross-divisional collaboration, ensuring they are equipped to navigate Immigration Services with integrity and efficiency.

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