



June 16, 2026

Customer Service

Certificate



This document certifies that **Aditya Sharma** has completed the training "Customer Service"

Course summary: Customer Service Essentials + Communication Basics + Email Etiquette and Outlook Fundamentals + Professional Writing + Advanced Communication + Customer Service De-Escalation Techniques

provided by CIBT

To check the authenticity of this document, please contact: training@cibt.com

Reference Number: 1523188189409622

You can also find this document on the Internet at the following address: <https://cibt.360learning.com/redirect/api/certification/1523188189409622>